Maryland Association of Community Services

2013 Annual Conference
For Executives and Agency Leaders
November 4 – 6, 2013

What Inspires YOU?

Hyatt Regency
Chesapeake Bay Golf Resort, Spa & Marina
100 Heron Blvd. at Route 50, Cambridge, Maryland, USA, 21613

MACS  www.macsonline.org  410-740-5125
This year MACS is offering a pre-conference track for the critically important staff who play key roles as mid-level managers.

This affordable, high-value day of training will provide quality sessions on core management issues, including:

- Managing and prioritizing competing demands
- Time management
- Strategies for staff turnover and retention
- Employment law
- Understanding and establishing a program budget

Target audience – Program directors, managers and coordinators; operations staff; any staff tasked with managing programmatic or operations responsibilities.

Cost for the one day pre-conference is $99, or $75 if combined with registration for the full conference. Space is limited.
Opening Plenary

New this year! Inspired by the world-wide popularity of TED Talks, we asked our members to submit their “ideas worth sharing”. The top four innovative ideas will kick off our conference, showcased through short, concise presentations. The opening plenary will be just enough to whet your appetite, with presentations that will focus on opportunities and possibilities. Following the opening plenary, workshops will feature a more in-depth discussion of ideas worth sharing, providing an opportunity to further explore how these ideas were developed and implemented.

“At times our own light goes out and is rekindled by a spark from another person.”
- Albert Schweitzer

Mid-Conference Plenary

Back by popular demand, Derrick Dufresne, founder and partner of Community Resource Alliance, will present “Titanic Management”.

This presentation will offer insight into how leaders can sink their own ship, and provide food for thought on how to foster leadership and initiative rather than dependency and poor performance.

“You’re only given a little spark of madness. You mustn’t lose it.”
- Robin Williams
2013 MACS Fall Conference Workshops

Relationships...Quality....Management...Innovation
What Inspires YOU?

Four Workshop Tracks will offer an array of topics to spark interest, creativity and learning. Session topics include:

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<th>RELATIONSHIPS</th>
<th>QUALITY</th>
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<tr>
<td>• Identifying and addressing loneliness</td>
<td>• Using data to support quality – what you need</td>
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<td>• Truly supporting relationships and romance</td>
<td>to know to get started</td>
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<td>• Supporting people with dual-diagnosis</td>
<td>• Remaining vigilant to prevent abuse</td>
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<td>• Conducting effective investigations</td>
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<th>MANAGEMENT</th>
<th>INNOVATION</th>
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<td>• Using social media for managers</td>
<td>• Embracing technology now</td>
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<td>• Staying current on the Affordable Care Act</td>
<td>• Setting up staff to succeed</td>
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<td>• Knowing labor law</td>
<td>• Shifting the paradigm in day supports</td>
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Two Opportunities to Kick Back, Relax and Have Fun....
Don’t worry.... Our dealers are following us to the new conference location for casino night. New this year and upon request... karaoke! We know our members have many hidden talents – this is your opportunity to relax and cut loose at the microphone.

November 6, 2013
Closing Plenary – DDA Leadership

Leadership from DDA and DHMH will provide the closing plenary. This session will focus on recent efforts by the DDA and consultants from Alvarez and Marsal to address countless issue sand system changes, and provide an update on the progress that has been made. Don’t miss the latest information on policy issues, and your opportunity to talk directly to the leaders of DDA.
2013 MACS Fall Conference

Monday November 4, 2013
Management Tools Pre-Conference
9:00 – 9:45 Registration
10am – 4:30 Pre-Conference Sessions

Leadership and Management Conference
7:00 - 9:00 p.m. Welcome Reception and Registration for Main Conference

Tuesday, November 5, 2013
8:00 – 9:00 Registration and Breakfast
9:15 – 4:15 Conference sessions
7:00 – 8:00 Dinner (included in registration fee)
8:00 – 10:30 Evening Entertainment

Wednesday, November 6, 2013
7:30 – 9:15 Breakfast
9:15 – 10:30 Conference sessions
Noon Conference ends

REGISTRATION RATES

Executive and Management Conference (November 5 - 6) $365
Full Conference + Mid-Management Pre-Conference (November 4 – 6) $440
Mid-Management Pre-Conference (November 4th ONLY) $99
Non-Members (main conference) $450
Guests (meals only) $80

Late Registration (received after 10/10/13)
Executive & Management Conference $380
Mid-Management Pre-Conference $115

Click HERE to Register online.

Mail check to: MACS, 8835 Columbia 100 Parkway, Unit P Columbia, MD 21045

For payment by Visa, MasterCard or Discover please call Jermel Golder at 410-740-5125, ext. 2

HOTEL ACCOMMODATIONS
Available at a special conference rate of $135 for MACS Conference attendees
Reservations must be made by October 2, 2013 to qualify for this discounted rate
Book your hotel reservations online HERE